

# **Booking Confirmation**

## **Thank you for booking April Cottage**

Rentals include gas & electricity, bed linen and towels. Clothes washing & drying is only available if we are in - at a cost of £5 for one load (washing powder included) A basket of logs is provided for use with the open fire. Subsequent baskets are charged at £5 each.  
Our No Smoking Policy includes all of the cottage, courtyard and garden.

## **BOOKINGS**

**The balance is due 6 weeks before the arrival date. Short breaks or bookings made with less than 6 weeks notice require payment in full when booking.**

Cheques should be payable to **Mrs L Lovell**.

When you make your booking and we have received the required deposit to secure the booking, a legally binding contract exists between us that is non-cancellable and non-refundable, except in exceptional circumstances. You may still remain liable to pay in full or in part for the booking, even if you are unable to take your holiday. Even where you have not paid in full at the time of cancellation, you will remain liable for the full cost. If for some reason you do need to cancel, it is important that you tell us at the first opportunity so that we may attempt to re-let the accommodation and minimise your loss. You should take out cancellation insurance to protect you against possible loss.

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would, however attempt to offer you alternative accommodation. If this was not possible or unacceptable to you, then we would refund all monies paid by you for the holiday. Except in exceptional circumstances, our liability would not extend beyond this refund.

If a refund is due, a minimum of £25 will be retained to cover administration costs.

Further information can be obtained from The Trading Standards Officer at your local County Council Offices.

To send an Email our address is [l.lovell@whitepeakcottage.co.uk](mailto:l.lovell@whitepeakcottage.co.uk)

Please arrive after 3pm on the first day and please vacate by 10am on the last to allow us to prepare for our next guests. Earlier arrivals may be possible in some circumstances. Please check before arriving.

The Village Post Office and shop closes at lunchtime on Saturday and Wednesday. Peak Feast on Moor Lane supplies Cakes and vegan Ready Meals. The 3 village pubs serve food and one has opened an upstairs tea room during weekdays.

**New for 2015.** We have now replaced the bath with a walk in shower. If you have booked based on out of date literature please let us know if you wish to cancel and we will refund your deposit in full. Once final payment is made you are deemed to have accepted this alteration.

Thank you

Lisa Lovell